



### **Prior to Our Arrival and Notes**

We require clear and uninterrupted access to your property. Please make sure that there is no other work, like painters, electricians, plumbers, landscapers, etc, or events, like garage sales, luncheons, parties, etc scheduled at your home while we are cleaning.

Any breakable items on walls or patio furniture should be removed from the area and placed in a safe area like your home or garage, prior to our arrival. Electronic items like TV's, speakers, radios, etc, should be removed by you prior to our arrival and placed in a safe sheltered area, like your home or garage. Due to liability we cannot move items like this. If we need to cover them with tarps or plastic we will, but please understand that we are not responsible for damage. Decorative ground type speakers should be covered or disconnected and place in a safe area such as your home or garage.

Window Cleaning Service is NOT included in this proposal. Depending on the quality of your water, there may be some slight spotting on windows. We do however use a rinse aid to minimize this. If you would like a quote for window cleaning, we will be happy to provide you one. Cape Fear Pro Wash is not responsible for the rare "fogging" effect that happens to multi pane windows with bad seals.

During the course of our cleaning, it is possible that some water intrusion may occur around your windows, doors, foundations, and even siding. While this is very rare, this is normally caused by worn window and door seals, or even cracks. While we make every effort to prevent this from happening, we cannot be responsible for damage caused by water intrusion. We ask that if you know of any pre-existing conditions that you notify us, and if you are not going to be home that you consider putting towels around windows and doors. Removal of Artillery Fungus is not included in this proposal. This fungus is caused by improper mulching. Damage caused to or by non GFCI electrical outlets is not our responsibility.